



# BUGAJEWSKI FACILITY SERVICES

## COMPANY FACT SHEET – BUGAJEWSKI FACILITY SERVICES

### Company Overview

With over 30 years of experience in the specialty cleaning industry, CEO Ben Bugajewski founded Bugajewski Facility Services in 2004 with one goal in mind: Being able to help customers feel secure and comfortable with their environment. The company, headquartered in Warrington, Pennsylvania, just 30 miles north of Philadelphia, provides a broad range of services to help keep facilities in top condition.

From manufacturing companies to healthcare and retail facilities to commercial office buildings, we understand how to clean, disinfect, remove stains and make repairs. We also offer 24-hour emergency service, along with a 24/7 call center. Whether it is repairing water damage to carpets and wood floors, or cleaning up after a severe storm, Bugajewski Facility Services dispatches emergency crews and stays onsite until the problem is resolved – guaranteed!

### Our Philosophy

We don't just sell cleanliness – we believe in the notion that a cleaner store makes for a happier customer for *our* clients.

### Services

Bugajewski Facility Services offers a broad range of cleaning, maintenance and repair services, and are experts at tackling projects that are out-of-the-ordinary – no task is too daunting for Bugajewski.

### Services Offered

- Janitorial
- Restroom cleaning programs & 15-step maintenance plan
- High dusting & ceiling tile cleaning
- Handyman
- 24/7 Emergency Services
- Floors, Walls & Windows
- Wood flooring surface repair & new installation
- Carpet installation, repairs, dry cleaning & hot water extraction
- Floor screening & sanding
- Painting & wallpaper installation
- Window awning cleaning
- Power washing
- Specialty Services

### Industries

Bugajewski Facility Services benefit a range of clients who appreciate our decades of experience in maintaining a clean, safe, and attractive environment, including:

- Retail
- Manufacturing
- Healthcare/Senior Living
- Property Management
- Professional Services
- Childcare Facilities

### Differentiators

#### ***In a service business, personal involvement is critical.***

Owner Ben Bugajewski's personal involvement is at all levels of the business – he knows his subcontractors, stays connected long after an account is landed, checks in on his people, will travel at a moment's notice to ensure a project is being done to both his and the client's satisfaction.

#### ***Higher quality employees improve the quality of service, and improve everyone's bottom line.***

Ben Bugajewski keeps 3,200+ subcontractors happy by paying them well, and paying them when they are due. A greater investment in employees from the start ensures much less turnover than is typical of this industry. Every member of the Bugajewski Facility Services team receives on-the-job training and has the relevant work experience to be experts in either the cleaning or repair side of the work that is completed. Bugajewski doesn't see the limitations of people, but rather their potential. His treatment of employees instills an uncommon loyalty and dedication to excellence by them; employees take pride in the work they do, and will go above and beyond the expectation.

#### ***Customer satisfaction is key to our success.***

We guarantee that our services are completed in a timely manner with total client satisfaction. To accomplish this, state of the art tools, equipment and supplies are used for the efficient completion of the work; customized software is used to log in every service request and track it to completion in a timely manner; and only the best, most qualified employees will be assigned to each job. This is why 99% of Bugajewski Facility Services clients rate our services as excellent. With our expert team and full range of cleaning and maintenance services, we ensure that all of our customers are always seen in the best possible light.

### Bugajewski Facility Services Headquarters

1432 Easton Road, Suite 3-D · Warrington, PA 18976

Phone: 215.491.3092 · Fax: 215.343.4533 · E-mail: [ben@bugajewski.com](mailto:ben@bugajewski.com) · Web site: [www.bugajewski.com](http://www.bugajewski.com)